

TENNESSEE REGULATORY AUTHORITY

Sara Kyle, Chairman
Lynn Greer, Director
Melvin Malone, Director



460 James Robertson Parkway
Nashville, Tennessee 37243-0505

November 21, 2001

Mr. Guy Hicks
BellSouth Telecommunications, Inc.
333 Commerce Street #2104
Nashville, TN 37201-3300

Dear Mr. Hicks:

BellSouth recently filed matrices classifying each Tennessee process identified in Issue 1 into the categories identified in Issue 2 of Phase 1, as ordered by the TRA in docket No. 01-00362. To assist the Authority with our review of BellSouth's Operational System Support, please revise the previously submitted matrices by adding the following columns:

- 1.) For each test point and evaluation criteria listed on the matrices identify the specific activity, process and system(s), by name, which are the subject of the test point or criteria.

The November 20th response to AT&T's Motion to Compel Filing of Matrix and to Strike Testimony states that, "BellSouth did not put these two lines [DOE/SONGS and the network operations in Tennessee, Georgia and Florida] because the topics were addressed so thoroughly in the pre-filed testimony." It is anticipated that, during the hearing, the Directors and the parties will use these matrices as a reference document. Therefore, it is essential that all systems and processes are included in the matrices.

Please submit your responses to the Authority by 3pm Friday November 30, 2001. If you have any questions concerning this matter, contact Colleen Edwards at 741-2904 ext.176.

Sincerely,

A handwritten signature in black ink, appearing to read "K. David Waddell", is written over a horizontal line.

K. David Waddell
Executive Secretary

Cc: Parties of Record
Docket File